GoSecure

CONDUCTED ACTIVITIES

- Gathering and evaluating existing incident response and associated documentation.
- Interviewing key personnel involved in incident management and crisis management.
- Analyzing and assessing existing incident and crisis management work flows and practices.
- Forming a professional opinion and identifying gaps.
- Construct the ideal incident response and crisis management layout.

DELIVERABLES

- Customized incident response plan including crisis management elements, including flow diagrams, that are adopted to the customers organizational structure and culture.
- Runbooks and playbooks if desired.
- Tabletop exercises to test the new plan.

Your ally to consolidate, evolve & thrive

GOSECURE INCIDENT RESPONSE PLAN DEVELOPMENT & IMPROVEMENT SERVICES 2024
(IRP)

[By determining and documenting the response strategy in general and the detailed steps in particular, organizations enable themselves to navigate through major incidents and crisis more effectively and efficiently]

Major incident response and crisis management is the course of action an organization takes when faced with a disruptive and often unexpected event that can cause downtimes, data compromise, and financial losses.

Incident and crisis management are instrumental as they help minimize damages, preserve reputation, maintain stakeholder trust, ensure compliance and drive continuous improvement.

GOSECURE IRP FRAMEWORK

PHASE 1 - UNDERSTANDING THE BASE
GoSecure will perform a documentation review followed by meetings with key personnel to gather information and understand the organization's current incident response and crisis management capabilities and practices.

PHASE 2 - PREPARING THE CRISIS MANAGEMENT/IRP
GoSecure will work with the organization to create an incident response, crisis management and incident response plan tailored to its needs, based on guidelines from NIST SP 800-61, ISO/IEC 27035, ISO/IEC 22320, and ISO/IEC 22361. The plan is designed to be a flexible, general-purpose tool.

PHASE 3 - DELIVERY OF DRAFT CRISIS MANAGEMENT/IRP
A draft crisis management/incident response plan will be submitted to the organization for review. This review process helps identify any gaps, inconsistencies, or potential improvements before finalizing the plan.

PHASE 4 - DELIVERY OF THE FINAL VERSION OF THE CRISIS MANAGEMENT/IRP
After the review process in the previous phase, the GoSecure analyst finalizes the draft of the incident response/crisis management plan. The final deliverable is the fully refined incident response/crisis management plan. The deliverable is the final version of the incident response plan/crisis management.

PHASE 5 - TABLETOP EXERCISE & RUNBOOKS *(OPTIONAL)*
Following GoSecure's delivery of the incident response plan, tabletop exercises could be done to assess the organization's readiness for major incidents based on the new documentation. GoSecure could also assist in developing playbooks and runbooks to address specific scenarios to further enhance an organization's readiness.

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